

Resident Consultation and Barbican Residential Committees

Outstanding Actions (formerly You Said, We Did)

Date Added	Subject	Action Agreed	Responsible Officer	Target Meeting Date – RCC and BRC	Update
March 2020 - RCC	Barbican Highwalk – Planned Maintenance of the Public Realm	This relates to additional funding for the walkways, for the inspection and maintenance for a number of items, i.e., smoke vents, drainage gulleys, railings, planters, benches and signage. There are currently no funds available, but Officers will continue to review if there are any savings to progress any of these works.	Paul Murtagh		Report requested for Mar 23 Committee by RCC Chair. BRC members noted a survey would follow to ascertain if £50K set aside is adequate. Oral update to March committees Monies have been identified and Assistant Director currently identifying priorities. Thanks to members who have aided with this. Staff have conducted a walkabout to identify any issues.
September 2022 - BRC	Leaseholder Service Charge Working Party	The Assistant Director had been working with residents on the Working Party in respect of a detailed review of service charges; looking at efficiency savings that could protect and possibly reduce charges in the future. This would be an extensive piece of work, likely to take about six months, and the findings would be reported to both the RCC and BRC. It was stressed that any benefits from the findings of the Working Party would not become apparent until the next financial year. A special BRC committee meeting will be held in <i>October/November 2022 (or a report will go to December</i>	Paul Murtagh, Anne Mason, and Rosalind Ugwu	Nov/Dec 2022	Altair Consultants has been appointed to independently review the service. Paul Murtagh has written to all residents about this. Altair is expected to conclude its review in Feb/Mar 23. Final report expected in February 2023 Assistant Director also agreed that the RCC could be provided with anonymised staff feedback as well as resident comments. Interim report expected before 31.12.22 to be share with committee members.

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		<i>BRC</i>) to review the paper BEO and Concierge Service Update. This will follow consultation with RCC.			A further special meeting of the RCC and BRC will be held following March committees. Meeting held 24.05.23
Jan 2022 - RCC and BRC	Brandon Mews Canopy	An oral update detailing options for cleaning was presented at the September committees	Paul Murtagh	Nov/Dec 2022	A meeting was held with the BM House Group on 1 November. A further oral update will be present to Nov/Dec meetings. Options appraisal and timeline to be presented to BRC in June 23 There will be an oral update presented to June committees.
September 2022 - RCC and BRC	Savills' Stock Condition Survey	Savills to present to both Committees, a summary of the Barbican Stock Condition Survey	Jason Hayes	Nov/Dec 2022	Online meeting held on 16 November, with a presentation from Savills. Attended by members of RCC and BRC. The presentation was recorded and will shortly be publicised via the weekly bulletin. An early programme to be presented to March 2023 committees Would a revised structure assist with the management of this programme? Assistant Director to review. Residents to be involved through established working parties

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					as well as RCC and informal channels
September 2022 – RCC and BRC	Energy	<p>Updates required on:</p> <ul style="list-style-type: none"> • Heating cost reconciliation for past years • Power Purchase Agreement. When this comes into being. What is the unit rate until that point? • Information on demand side response as requested by the UFH working party 	Graham Low	Nov/Dec 2022	<p>A report will be presented to Nov/Dec committees. Cost of reconciliation will not be charged to residents. 70% of outstanding queries have been resolved. A further report will be presented to March committees</p> <p>A further report is being presented to June committees</p>
November 2022 - RCC	Resident Survey	An action plan would be produced and presented to committee	Rosalind Ugwu		This will now be presented at the special meeting where the outcome of the Altair review will be discussed.
November 2022 - RCC	Window Cleaning Contract	Concerns expressed about cleaning method for sub-podium flats (a Reach & Wash system is currently used) and this will be reviewed in the revised specification	Rosalind Ugwu		<p>Reach and Wash methodology has to be used for Health and Safety reasons. Our current contractor has reviewed how frequently the water is changed in this equipment and increased the frequency and this contract is being supervised and inspected more thoroughly.</p> <p>Report to June committees</p>
November 2022 - BRC	Lambert Jones Roof	<ul style="list-style-type: none"> • Expected that remedial works will be complete before Christmas 2022 	Jason Hayes		Work could not complete by end of December due to temperatures being too cold to finish the decorations of the front door sets. Door sets are

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		<ul style="list-style-type: none"> Residents will not bear any additional costs in terms of delays 			<p>now finished, and quotations are being obtained for an additional level of protection to the roof areas and therefore help in preventing the drainage to block again. Quotes are already in for cyclical maintenance to the drainage and are to be shared with residents.</p> <p>Brickwork repairs scheduled to be complete by mid-June 2023. Approval from all LJM leaseholders being sought for the application of a special coating to the roof.</p>
March 2023 BRC and RCC	Major Works - redecorations	<ul style="list-style-type: none"> To ensure the reporting of blocks completed is accurate 	Jason Hayes		Please see June Update report
March 2023 BRC and RCC	R&M – window frame survey	<ul style="list-style-type: none"> Window Frame survey – to share with residents once complete 	Mike Saunders		Please see June Update report